

From: [Ann-Cherie Manawatu-Te Ra](#)
To: [Peter Cambray](#)
Cc: [Glenys Ryan](#); [Graham Randell](#)
Subject: RE: Ceiling Tiles - 3rd Floor, 233 Cambridge Terrace
Date: Friday, 21 January 2011 3:48:01 p.m.

Hi Peter

Following up on our meeting today and your email below regarding the earthquake damaged ceiling tiles we confirm approval from the insurer to remove the ceiling panels.

Spotless have been advised to proceed with removing the ceiling tiles urgently and arrange a quote to install new ceiling tiles. I am currently awaiting a start date to remove the ceiling tiles from Spotless and will notify you once I receive this.

Kind Regards
Ann-Cherie

Ann-Cherie Manawatu-Te Ra
 Commercial Property Manager

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From: Peter Cambray [<mailto:Peter.Cambray@ero.govt.nz>]
Sent: Friday, 21 January 2011 10:20 a.m.
To: Ann-Cherie Manawatu-Te Ra
Cc: Graham Randell; Glenys Ryan
Subject: Ceiling Tiles - 3rd Floor, 233 Cambridge Terrace

Hi Ann-Cherie

Thank you for coming in to meet with Graham, Glenys and me.

Although the contractors you sent round after the Boxing Day 'quake have made some repairs already, you have seen the remaining areas of damage. As we all saw, the ceiling tiles are very heavy (we estimated between 5 and 7 kgs each) and unstable.

We are very concerned about the safety of our staff and request that you:

- **Urgently** arrange to have the existing tiles removed and the lights and air-conditioning units secured
- Replace the tiles and their support struts with safer lighter models

The recent article in the Press (attached) about the danger of the heavy plaster tiles has only reinforced the concerns that we have previously expressed following the initial major earthquake in September 2010 and the Boxing Day aftershock as it is clear that we can expect more after-shocks in the coming months.

Thank you again

Peter Cambray
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