

**From:** [Louise.Sutherland](mailto:Louise.Sutherland)  
**To:** [Peter.Cambray](mailto:Peter.Cambray)  
**Cc:** [Glenys.Ryan](mailto:Glenys.Ryan)  
**Subject:** RE: earthquake damage 26 December 2011 Education Review Office  
**Date:** Wednesday, 29 December 2010 8:44:26 a.m.

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Hi Peter and Glenys

Spotless will be inspecting your premises for damage and making good any fallen / damaged ceiling tiles.

I will discuss your request with Ann-Cherie, who is now the building's official property manager (I help her out when needed).

At the time of L4's ceiling being replaced (a job in excess of \$20k) all other levels were inspected to ensure they were safe. An inspection by Spotless in the coming days may find that the ceiling requires entire replacement anyway, however I cannot make this call without an expert opinion.

For future reference, Ann-Cherie's contact details are:

Ann-Cherie Manawatu-te ra



Email: [ac.manawatu-tera@naiharcourts.co.nz](mailto:ac.manawatu-tera@naiharcourts.co.nz)

You should contact her directly with any future queries of this kind.

She is working all non stat days over xmas and new years.

Kind regards

Louise

**Louise Sutherland**  
Commercial Property Manager

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**From:** Peter Cambray [<mailto:Peter.Cambray@ero.govt.nz>]  
**Sent:** Tuesday, 28 December 2010 9:58 a.m.  
**To:** Glenys Ryan; Louise.Sutherland  
**Cc:** Graham Randell  
**Subject:** Re: earthquake damage 26 December 2011 Education Review Office

Hi Louise - sounds like this is just what noone needed! May I reiterate my request from the last quake that the heavy tiles be replaced by the lighter and safer polystyrene tiles that have been used on the 4th floor? Thanks. Peter

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**From:** Glenys Ryan  
**Sent:** Monday, December 27, 2010 04:19 PM  
**To:** Louise.Sutherland <[Louise.Sutherland@harcourts.co.nz](mailto:Louise.Sutherland@harcourts.co.nz)>  
**Subject:** RE: earthquake damage 26 December 2011 Education Review Office

Hi Louise

I would like to let you know that we have had some ceiling tiles come down during this latest earthquake. They are in the north east section of level three of our office.

We are closed until the 12 January and wondered if you could organise that all tiles to be checked again and also repaired whilst we are on leave.



Regards  
Glenys Ryan  
Admin Officer  
Education Review Office  
Christchurch

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