

From: [Sara Jamieson](#)
To: [Earthquake.InformationOffice](#)
Subject: FW: Christchurch office clean up
Date: Monday, 10 October 2011 11:00:32 a.m.
Attachments: [28.06.11 statement for Sunday programme re CTV building.doc](#)

Can you please log this email and attachment under Jo-Ann Vivian (CTV)

Sara

From: Jo-Ann Vivian [mailto:JoAnnV@relationships.org.nz]
Sent: Monday, 10 October 2011 10:57 a.m.
To: Sara Jamieson
Subject: FW: Christchurch office clean up

Greetings Sara

Here are the emails as discussed with you on 5th October. I have also attached our statement prepared in response to the Sunday programme and the original two emails from the Area Manager which confirm the dates we were able to re-enter the building in September.

I have reviewed the notes from the conversation with Geoff and they are accurate. I am very clear that my conversation with John was related to the new boxing day damage and that he told me he had arranged an inspection after the September quake and again after the boxing day one. If I had thought he meant there was only an inspection post September I would not have agreed to call off the council inspection as it was the boxing day damage that concerned me given there was no sticker on the building giving it a green/safe assurance.

In terms of the other staff notifying me of the additional damage to the pillars, it may be worth talking to Judi Smitheram (administrator) as she was the first staff person on site who called about the boxing day damage.

My husband, Mark Vivian, was with me on my first visit on Sunday 2nd and is happy to send an email noting the cracks he saw around the lift and pillar in the lobby.

There may be some inconsistencies with the dates of the calls – the clean up was definitely on the 3rd and the first emails relate to that.

The sequence was me calling the council, then the next day calling John, then calling the council back on that same day I believe to take us off the list.

I understand from the media there is a record of my call to the council (not sure if it is the first or second call or both) so they could confirm the dates.

I returned to Wellington on evening of the 3rd and was back at work in Wellington on the 5th. The call to John would have been on the 5th as we had to get his contact details off the administrators in Christchurch.

Regards
Jo-Ann

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From: JoAnn Vivian
Sent: Monday, 3 January 2011 2:52 p.m.
To: Jeff Sanders; Wayne Sims; Bernie Holden
Cc: Moira Underdown; Pablo Godoy
Subject: Christchurch office clean up

Greetings

the wider Vivian whanau have been in with me today clearing up after the Boxing Day quake.

The pillars on the 5th floor lobby are cracked(new damage) and there is no evidence the building has been inspected so suggest a call is made to the council in the morning for that to happen.

We had Claire and Benet and my niece Julie and her husband Mark. All agreed to keep confidential any names/info they came across. I paid them in cash and will put a claim in for that on my return to national office tomorrow.

Several paintings and ornaments have been broken and files were everywhere.

Pablo had come in off his holiday and lifted some of the cabinets off the floor yesterday.

I have taken some photos in case we need any evidence for insurance.

We have checked all the computers and all seem to be in working order though the screen for Ninas computer has several scratches on it and will need replacing at some stage. It is a Hp monitor HPL1706 - doesnt seem to have an rsw no on it.

Mark has fixed most filing cabinets and shelves to the walls with brackets - some small paint touch ups around them may be necessary.

The two filing cabinets in the counsellors workroom havent been fixed to wall as to do so would mean quite a rearrange of the desks so will leave that to Bernie to co-ordinate when she is down next week.

The other cabinets we didn't attach are in the first part of the storage room - there is a big screen behind the cabinets and wasnt sure what to do with this - Bernie can you also revisit that area when you are down. We will leave the spare brackets here for that purpose.

It may be useful to have some additional administrative cover over the next week if the appointments are busy as there is a lot of files/papers to be sorted. We have mostly just tidied and placed neatly on shelves etc for sorting by someone who knows what to do with them!

cheers from the shakey city
Jo-Ann

From: JoAnn Vivian
Sent: Monday, January 03, 2011 3:05 PM
To: Christchurch
Cc: Bernie Holden; Jeff Sanders
Subject: office clean up

Hi

you will no doubt have heard of the damage from the boxing day quake - we have had a big clean up today and have attempted to make some order of things. But there is undoubtedly lots for you all still to sort - I am back in national office tomorrow - let me know if you need more assistance or have any questions about where everything is.

You will also see that most filing cabinets and shelves are now firmly fixed to the walls. There are a couple in the counsellors room we left as to attach them meant moving the desks significantly. I am happy for you to coordinate with the counsellors and Kay and rearrange where they should be so they can be attached without going through the notice board (or maybe the board is moved). Once the position is sorted we can attach them.

We have also left the units in the first part of the storage annex as the big pink screen is stashed behind them - have suggested between you and Bernie that could also be moved and then we can attach those units also.

I have left Ninas keys in the top drawer and she will get them on Thursday.

Jeff and I will arrange for the council to do an inspect of the building.

Happy New Year!!

ka kite
Jo-Ann

From: JoAnn Vivian
Sent: Wednesday, January 05, 2011 10:42 AM
To: Jeff Sanders; Bernie Holden; Moira Underdown; Pablo Godoy; grp.christchurch.admins
Subject: Building inspection

I have notified the council of the damage to the pillar on the 5th floor landing. As we provide a social service I understand they will send someone to inspect the building for us.

Regards
Jo-Ann

From: Jo-Ann Vivian
Sent: Tuesday, March 01, 2011 10:45 AM
To: Jeff Sanders
Subject: CTV building

I visited the CTV building and our office on the 5th floor on the 2nd January 2011 as one of our staff had reported extensive damage to fittings/fixtures in the Boxing day quake. I was told by staff about some additional circular cracks around the large post outside the lift on the fifth floor – this post was on the outside wall in the lobby.

After the September quake the building was yellow stickered then cleared. There was no sticker on the building when I visited

I rang the Christchurch City Council on the 3rd January and given we are a service provider and were due to open the next day was transferred through to the team doing urgent inspections. They did not have the building on their list but took my cell number and said they would contact me.

On the 4th January I made contact with the CTV landlord (John) and informed him about the call with the council. He told me he had already had the building inspected by his own engineers and that the cracks we were seeing were superficial and did not affect the safety and structure. He mentioned some kind of plastic filling that would be used to fill the cracks in the columns.

We agreed I would notify the council that he had already had the building checked. I did this and

understood from the call they would probably take it off their list for inspection.

I notified the CE and the local staff of this call.

Jo-Ann Vivian

From: Moira Underdown
Sent: Sunday, 5 September 2010 3:54 p.m.
To: Jeff Sanders; Bernie Holden; Sue Small; Cary Hayward; JoAnn Vivian; Debbie Mazey; National Office Reception; Cecilia Kim; Julie Fah; Phillipa Stubbe; Hilary Smith; Sarah Turnbull; Wayne Sims; Chris Hand; Jake Tipler
Subject: From earthquake torn Christchurch

Hi all

Thanks for all your good wishes. Pretty scary event, but fortunately cleanup has started. Cant get near the office until Mon am at the earliest, so will give you an update then. CBD is all blocked off due to the building rubble. There is damage across the road, but not sure about our building. Have contacted staff that I can to let them know, but we shall have a much better idea by tomorrow am so I will let you know then. Cellphone out of juice so email will be the main method of keeping you up to date.

Cheers

Moira

Moira Underdown
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From: Moira Underdown
Sent: Monday, 6 September 2010 9:53 a.m.
To: grp.all.staff
Subject: Christchurch offices

Hi all

Thanks for all the emails and thoughts, it is much appreciated. We are in the office today, tidying up and sorting out, as our building has a green sticker meaning that it is fully operational. We are just on the edge of the CBD so we are aware that there are many office around that are not being used, or that have suffered some damage. Our focus is to try and get up and running as soon as possible.

We are on line and all our systems are working, but we won't be seeing clients today. Currently we are ringing clients to see if they want to come in tomorrow. Hoping to be back to a full service by Wednesday, however I will send out another email to confirm this.

Meanwhile we are still trying to come to terms with what has happened to the community and hoping to be able to support people who want to come and see us as soon as possible. We have contacted all our staff, who are all ok, and spending times coming to terms with what has

happened.

Warm regards

Moira Underdown

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